

Have you already lodged your complaint with the Bank? Yes No

If Yes, please send us a copy of the letter with this form;

Please provide the permission for us to go ahead:

"I would like the ICICI Bank Limited, Sri Lanka Branch, to consider my complaint. I understand that:

- a) You may need to handle personal details about me in order to deal with my complaint effectively.
- b) You may need to exchange information about my complaint with other organisations (for example, to find out important facts relating to my case)."

Customer name :

Signature :

Date :